



January 11, 2008

Mr. Richard Gallagher  
Painting by Richard Gallagher, LLC  
PO Box 283  
Clinton, CT 06413-0283

**Congratulations  
on your EXCELLENT  
Business Reputation!**

Dear Mr. Gallagher:

Congratulations on your company's six years of participation as a BBB Accredited Business and, on your admirable customer service record in our files!

Your company has not been the subject of any formal complaints within the past three years (our standard reporting period). Your company's outstanding record shows a true commitment to quality customer service and business self-regulation.

Thank you for your commitment to helping BBB promote ethics and integrity in Connecticut's marketplace. We certainly appreciate your company's financial support; and, we truly welcome your continued support as an exemplary BBB Accredited Business.

Please urge all your customers to always ask BBB for a reliability report on your company. Also, you may wish to regularly check your report by phone at (203) 269-2700 ext. 2 or on the Internet at [www.ct.bbb.org](http://www.ct.bbb.org). To help keep your BBB record current, please inform us of any changes or additions of basic company information (address, phone number, etc.). To request an update of information, please contact our Member Services Department at (203) 269-2700 ext. 104.

Again, on behalf of BBB, our staff and Board of Directors, congratulations on an outstanding customer service record.

Sincerely,

  
Paulette Hotton  
President

Better Business Bureau, Inc.

94 South Turnpike Road, Wallingford, CT 06492 · Phone: 203.269.2700 · Fax: 203.269.3124